



Digital community of practice and knowledge management with UNDP Infosegura

#### INNOVATIVE SOLUTIONS TO STRENGTHEN CITIZEN SECURITY AND ACCESS TO JUSTICE

## THE GRENADA EXPERIENCE

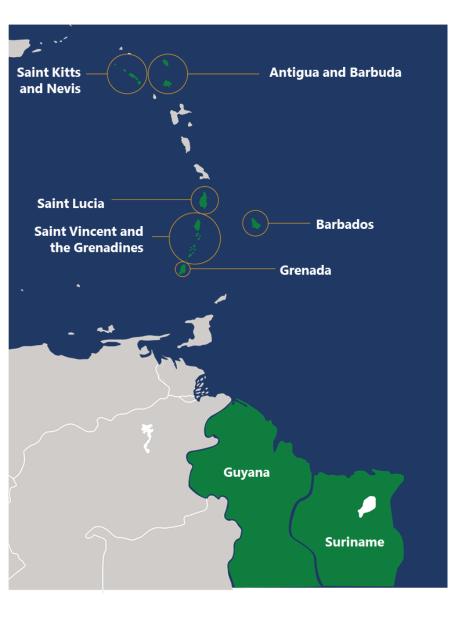
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## **BACKGROUND - CariSECURE**



# **CariSECURE** Strengthening Evidence Based Decision Making for Citizen Security in the Caribbean

CariSECURE is one of three components of the broader USAID Youth Empowerment Services (YES) project which seeks to reduce youth involvement in violence and crime in the Eastern and Southern Caribbean.



## **BACKGROUND - CariSECURE**



Create standardized & disaggregated crime data collection tools and systems to catalyse reliance on valid, reliable and comparable citizen security data

Strengthen national capacities to conduct evidence-based analysis of crime and violence data to inform national citizen security policy-making.

Support the development of data-driven prevention and response policy tools that will support targeted interventions to reduce the crime and violence



## **BACKGROUND - PRMIS**

#### DATA COLLECTION

#### **PRMIS (Police Records Management Information System)**

- Workflow management
- Web application
- Compatible with (laptops, desktops, tablets, etc.
- Modern User-Friendly Interface
- Flexible User Access Controls
- Multilingual support
- Documents/ Files storage
- Data Sharing between police stations



...Designed for Police by Police...









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#### **INNOVATIVE SOLUTIONS** TO STRENGTHEN CITIZEN SECURITY AND ACCESS TO JUSTICE

# THE GRENADA EXPERENCE

... Starts with strong leadership...





#### **Leadership – The Vision**



"...the CariSECURE project seeks to strengthen citizen security by promoting a culture of evidence-based policymaking and program development to address the root causes of crime and violence. In a Grenada context, the CariSECURE PRMIS system has helped us to build stronger evidence-based and datadriven approaches to Policing. We support the view that the system promises a new era of advancement in many areas, including improvement in productivity, investigation, detection, and of course prevention strategies."

- Commissioner Martin

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# **Leadership - Empowerment**



- Readiness Manager
- Readiness Management Team



# **Leadership - Partnership**



#### • Stakeholder Engagement

- Requirements Gathering Workshops
- User Acceptance Testing
- Piloting PRMIS

#### Bilateral Support

- Refresher Webinars
- Ad-hoc support



## Communication



Radio Interviews - public awareness



Weekly Zoom sessions – sensitization stakeholder buy-in



Presentation to Senior Management



Complied list of FAQs



**Customized User and Administrator Manuals** 



# **The Implementation Journey - Training**





#### Ask me about PRMIS!

#### Manual Weekly Monthly - A thing of the past!

Softengi

# Police station statistic, month, 07/2021 - 07/202

CariSECURE

he Report Module is designed to create reports/statistics according to the type of offense committed (crime reports/incidents/traffic Infringement). Each Station/Department will be able to generate reports using a specified criteria for a period of time selected by the user.

#### WHAT INFORMATION IS AVAILABLE **THROUGH THIS MODULE?**

(1) POLICE ORGANIZATION STATISTICS REPORT:

This report displays information about total Incidents, Traffic Infringements, and Crime Cases within your organization and their current status.

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#### (2) PERSON(S) REPORT:

USAID

ThIS report displays statistics regrading persons involved in a traffic infringement, crime case or incident report according to specific search criteria, such as age, gender etc.

#### (3) TRAFFIC MANAGEMENT REPORT:

This report displays a breakdown of total traffic infringements (including accidents and tickets) according to period/status / cause of offence etc.

#### (4) INJURY STATISTICS REPORT:

This report displays a breakdown of the total incident/cases/traffic Infringements by injury (severity) for a select period.

#### **BENEFITS TO PRMIS** REPORTING

Using the reporting tools made available on PRMIS will allow officers more time to investigate matters and develop strategies to mitigate criminal activities in their jurisdiction.





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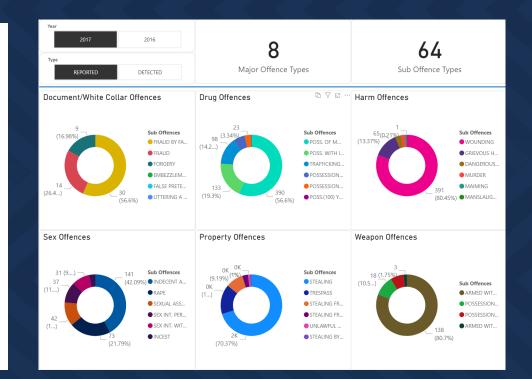
### **The Implementation Journey - Deployment**

# Pilot 3 locations Feedback for developers and trainers Built greater awareness Phased Approach By Division Refresher Training On-The Job- Support



## **The Implementation Journey – Quality Assurance**

The GRN Crime Analysis Dashboard (still under development) will take data from police stations utilizing PRMIS relating to instances of offences and sub-offences, map them geographically and compare this data to previous periods to allow hotspot and trend analysis





The Journey Continues SEL

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(f) (infoseguraPNUD @PNUDLAC)